



COVID-19 Resource List

Pensacola, FL

Federal Resources

Federal Assistance

- [Coronavirus Aid, Relief, and Economic Security \(CARES\) Act](#) – To the extent employees are eligible for unemployment for reasons related to COVID-19, as determined by state agencies, additional funds may be available as part of a recent federal law aimed at providing economic recovery. Contact your state unemployment agency for further information.
 - <https://www.dol.gov/coronavirus>
 - <https://www.dol.gov/coronavirus/unemployment-insurance>

Florida Reemployment Assistance

- [Unemployment Benefits](#) – If your employment has been negatively impacted as a result of the mitigation efforts in Florida to stop the spread of COVID-19, you may be eligible to receive Reemployment Assistance. Reemployment Assistance claims are handled by the CONNECT system. People who need assistance filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call 1 (800) 681-8102.
 - www.floridajobs.org

Florida Health Department

- [COVID-19 Call Center](#) – 1 (866) 779-6121
- [COVID-19 updates](#) – Click on the link below to find out more about the approach that the state of Texas is taking to address the COVID-19 pandemic.
 - <http://www.floridahealth.gov/>

Local Resources

Local Information

- [United Way](#) – United Way 2-1-1 has been activated as a non-emergency hotline that provides free and confidential information on health and human services. 2-1-1 call centers are staffed from 8:00 a.m. to 6:00 p.m. daily by trained Information and Referral Specialists who quickly assess needs and refer callers to the help that they seek.
 - <https://www.211unitedway.org/>

Food Assistance

- [Escambia County School District](#) – According to their website, Escambia County School District's Food Service Department is providing supplemental school meals during the school closures.
 - http://ecsd-fl.schoolloop.com/pf4/cms2/news_themed_display?id=1584699729298

Utility Assistance

- [Gulf Power](#) – According to Gulf Power’s website they have suspended electrical disconnections until the end of March. Also, Gulf Power has resources to assist those most in need, if you’d like assistance click on link below.
 - <https://www.gulfpower.com/help.html>

Other

- [Auntbertha.com](#) – Aunt Bertha’s network connects people seeking help and verified social care providers that provide services like medical care, job training, food, financial assistance and more.
 - <https://www.auntbertha.com/>

Alorica Resources (for Alorica Employees only)

- [Employee Assistance Program/Manage Health Network, Inc.](#) – Professional support for emotional, family and other personal matters and guidance on financial and legal issues (register with the company code: Alorica).
 - <https://members.mhn.com/web/public/default/MyBenefits>
- [Virtual Doctor Visit Benefit](#) – If you’re enrolled in the Alorica medical plans administered by Century Health (MEC), HPI or BlueCross BlueShield and don’t feel well for any reason, a virtual doctor visit benefit may be available to you.
 - Century Health (MEC) – Visit <https://member.healthiestyou.com/user/sign-in> and click “Register Now” or call 1-866-703-1259
 - HPI – Visit doctorondemand.com/health-plans-inc or call 1-800-997-6196
 - BlueCross BlueShield – Visit www.bcbstx.com/member or call 1-800-521-2227
- [Alorica PerkSpot](#) – PerkSpot has some amazing cash-saving opportunities for you such as coupons for groceries and discounts on GrubHub and Postmates, click on the link below for more saving opportunities.
 - <https://alorica.perkspot.com/>
- [PayActiv \(US Employees only\)](#) – Alorica employees have the option to sign up for PayActiv which gives employees the opportunity to get financial relief between paychecks. To learn more about PayActiv click on the link below.
 - <https://www.payactiv.com/employees/>

General Resources

- [Centers for Disease Control and Prevention](#) – About COVID-19.
 - <https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>
- [World Health Organization](#) – Updates on COVID-19.
 - <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/events-as-they-happen>
- [National Association of School Psychologists](#) – Talking to Children about COVID-19.
 - https://www.nasponline.org/resources-and-publications/resources-and-podcasts/school-climate-safety-and-crisis/health-crisis-resources/helping-children-cope-with-changes-resulting-from-covid-19?ck_subscriber_id=342989428%C2%A0

- [Financial Planning](#) – Every day you make many decisions about how to spend your money. Whether your grocery shopping, driving to work, paying bills or just watching TV, there are small things you can do to spend less. This booklet has 100 ways to help you start saving money today.
 - <https://www.familycredit.org/resources>
- [National Domestic Violence Hotline](#) – 1 (800) 799-7233 (SAFE) or TTY 1 (800) 787-3224.
 - <https://www.thehotline.org/help/>
- [National Suicide Prevention Lifeline](#) – 1 (800) 273 -8255